

BOMB THREAT

CHECK LIST:

BE CALM AND COURTEOUS AND DO NOT INTERRUPT THE CALLER IF POSSIBLE. TRY TO GET THE ATTENTION OF ANOTHER EMPLOYEE BY SIGNALING OR GIVING A NOTE.

THE CALL: DATE/TIME: _____ RECEIVED ON LINE: _____
SEX OF CALLER: MALE / FEMALE AGE: YOUNG / MIDDLE-AGED / OLDER

CALLER'S EXACT WORDS: _____

KEEP THE CALLER ON THE LINE AS LONG AS POSSIBLE. ASK TO HAVE THE MESSAGE REPEATED. TRY TO GET AN ANSWER TO THESE QUESTIONS:

1. **WHEN** IS THE BOMB GOING TO EXPLODE? _____
2. **WHERE** IS THE BOMB? _____
3. **WHAT** DOES THE BOMB LOOK LIKE? _____
4. **WHAT** KIND OF BOMB IS IT? _____
5. **WHAT** ELSE WILL IT CAUSE TO EXPLODE? _____
6. DID YOU **PLACE** THE BOMB? AND WHY? _____
7. **WHERE** ARE YOU CALLING FROM? _____
8. **WHAT** IS YOUR NAME AND ADDRESS? _____
9. **WHAT** IS THE TIME THE CALLER HUNG UP? _____

ABOUT THE CALLER'S VOICE (CIRCLE ALL THAT APPLY)

| <u>VOICE</u> | <u>ACCENT</u> | <u>SPEECH</u> | <u>MANNER</u> | <u>LANGUAGE</u> |
|--------------|---------------|---------------|---------------|-----------------|
| LOUD | BLACK | FAST | CALM | FOUL |
| SOFT | BRITISH | SLOW | ANGRY | POOR |
| DEEP | SOUTHERN | LISP | EXCITED | FLUENT |
| RASPY | EUROPEAN | NASAL | RATIONAL | BROKEN |
| FAMILIAR | HISPANIC | SLURRED | IRRATIONAL | EMOTIONAL |
| PLEASANT | ORIENTAL | STUTTER | COHERENT | REPEATING |
| HIGH PITCHED | OTHER | DISTINCT | INCOHERENT | EXCELLENT |
| | | INTOXICATED | LAUGHTER | READING |
| | | | RIGHTEOUS | |

BACKGROUND NOISE (CIRCLE ALL THE APPLY)

| | | | | |
|-------|--------|----------|-------------|-------------------|
| MUSIC | MIXED | VOICES | CHILDREN | STREET TRAFFIC |
| QUIET | BEDLAM | ANIMALS | P.A. SYSTEM | OFFICE OR FACTORY |
| PARTY | TRAINS | AIRCRAFT | TELEPHONES | MACHINES |

OTHER: _____

CALL RECEIVED BY : _____